FULFILING

1974

PROMISE

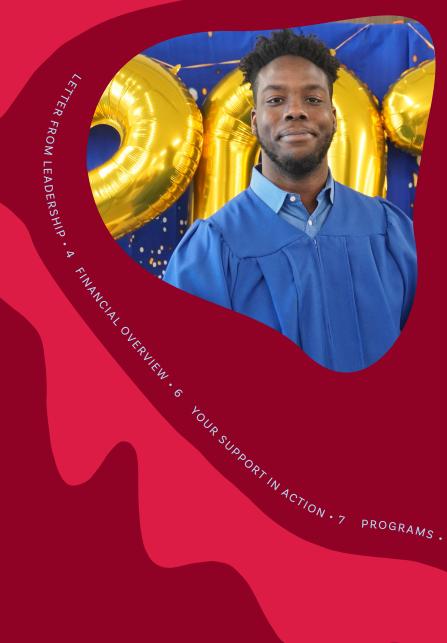
FAMILY REPORT

JR

The Relatives



2024



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OUR MISSION

The Relatives keeps kids safe & families together while preparing youth & young adults to be healthy, productive, engaged members of the community.

OUR VISION

We aim to be a Relative to the vulnerable youth and young adults in our community, by enabling them to achieve independence through comprehensive services tailored to their individualized needs, in a space where they feel loved, supported, and accepted as their authentic selves.

relief, acceptance, and empowerment in place of despair, rejection, and helplessness



LETTER FROM LEADERSHIP

Fulfilling

Children are the embodiment of hope and promise. They possess the *potential for achievement*, the *capacity for resilience*, and the *ability to thrive*.

> their control. The **promise of safety** has been denied by abuse and neglect. The **promise of stability** has been broken by homelessness. And the **promise of acceptance** has been shattered by rejection.

For some young people in our community, though, their promise remains cruelly unfulfilled, often by circumstances beyond

Over 50 years ago, The Relatives made a promise to our community's youth. When a young person encounters fear in their home, The Relatives promises love. For any youth who feels helpless and alone, The Relatives promises support. And no matter what, The Relatives promises to accept all youth and young adults in crisis.

The Relatives began living out this promise in 1974 as a temporary shelter for displaced youth. Since then, The Relatives has become a hub of resources directly responding to the needs of young people in crisis with wrap-around services tailored to their individualized needs.

Youth, ages 7-17, who are unhoused, have run away from home, or have been pushed out of their homes are promised relief and acceptance at the **Youth Crisis Center**. Young adults, ages 16-24, struggling to achieve independence are empowered to fulfill their promise through education, employment assistance, and meaningful relationships with the caring staff members at our **On Ramp Resource Center**. Our **Housing Program** fulfills the promise of a stable future for 18-24-year-olds by providing access



to supported independent housing and intensive case management. The **Safe Place** program promises a critical safety net for youth by extending The Relatives' doors into every corner of our community through over 1,000 partner locations.

Promises made. Promises kept.

But promise isn't a destination; it's a journey. We are grateful you have chosen to make this journey alongside The Relatives and the youth we serve every day. Your steadfast support, generosity, and partnership are helping The Relatives fulfill promises made to the young people of our community. As a result, those young people can move beyond crisis and reach for a promising future.

As The Relatives closes the chapter on 2024, our 50th Anniversary year, we continue to work towards our vision of a community where all vulnerable youth and young adults know there are Relatives ready to love, support, and accept them as their authentic selves.

Our vision is bold, ambitious, and challenging. Your support, however, makes it possible and is helping ensure the next 50 years are filled with promise.

With gratitude,

Sherry Milen Jush Hosan

Shelley McLean

Trish Hobson EXECUTIVE DIRECTOR

Our Promise

2024 Financial Overview

The Relatives is grateful to the individual donors, corporations, foundations, government entities, and community organizations whose support helps fulfill the promise of relief, acceptance, and empowerment for the most vulnerable among us.

Revenue, Gains, Losses, & Other Support

\$1,963,187	Government Grants
\$3,035,193	Our Generous Donors
\$709	Investment Income
\$20,383	Other Income

EXPENSES



NET SURPLUS \$474,845 \$31 is the average cost per week to help a young adult find and maintain employment.

Your Support



\$113/hr.

ensures round the clock phone and in-person care at the Crisis Center.

\$1,120

covers one week of comprehensive case management.

\$14,233

is the average cost of housing one young adult.

\$396

provides 150 showers for unhoused young people.

> in Action

OUR PROGRAMS

Youth Crisis Center

Youth, ages 7-17, who have run away, are homeless, victims of human trafficking, or are experiencing crises with nowhere else to turn, can find safety at the 24-hour Crisis Center. Youth and their families are assisted by counselors who help them identify what led to the crisis and work to establish a plan for safety and stability.

On Ramp Resource Center

Young adults, ages 16-24, can access GED tutoring, on-site mental health counseling, life skills workshops, and tailored case management—as well as assistance finding employment and housing. The goal is for all participants to achieve independence and self-sufficiency.

Housing

Young adults, ages 18-24, who are at risk of homelessness, aging out of foster care, or fleeing domestic violence have access to our supported independent housing program. Young people in the Housing Program receive intensive case management, helping them achieve their educational and employment goals, as well as finding access to affordable childcare.

Safe Place 42

Youth and young adults found help using a Safe Place Partner in 2024. 1,070

Safe Place Sites established through 40 partners.



Day in the Life at the Crisis Center

Throughout the day, first shift staff are receiving calls and setting up appointments for intakes as well as conducting family conferences. In addition, staff assist walk-ins, provide case management, and respond to Safe Place calls.

6:30am

First shift staff arrive at the Crisis Center and receive handoff notes from third shift staff and transport the kids to their regular schools.

8:00am

Staff return to the Crisis Center and check voicemails, call referrals, and schedule screenings/intakes.

9:30am

Staff complete daily shift responsibilities including room checks, light cleaning, and shift notes.

11:30am - 3:00pm

Case Management Staff provide comprehensive case management support through:

- parent/guardian counseling and referrals
- partner outreach to support famillies
- client screenings and interviews
- managing walk-ins and Safe Place calls

3:00рм

Shift change — First shift shares handoff notes with second shift and staff leave to pick up children from school.

4:00pm

Kids arrive for snack and decompression/quiet time. Staff prepare for evening activities.

5:00рм

Staff and kids participate in evening circle to discuss the day, upcoming activities, and evening routines.



5:15рм

Dinner time! Often cooked or provided by volunteers.

6:00рм

Clinician provides therapeutic group therapy or individual consultations with kids.

6:30рм

Staff and volunteers help with homework or provide tutoring.

7:00рм

Staff or volunteers facilitate evening activity (arts & crafts, grocery shopping, visit to a park, nightly walk, etc.).

8:15pm

Kids complete chores, have check-ins with staff, and get ready for bed.

9:00pm

Lights out and sweet dreams!

Third shift arrives for handoff and night watch from 11PM - 7AM.





Raydiante Walker

FULFILLING HER PROMISE

If you told Raydiante she would one day earn her driver's license, have a stable place to live, and be sober she wouldn't have believed you. At one point in her life, Raydiante wasn't even sure she believed in herself.

When Raydiante came to Charlotte four years ago, she was unhoused and struggling with addiction.

Raydiante desperately needed help. She needed someone to believe in her and to walk beside her as she worked towards stability. Raydiante needed The Relatives.

Raydiante first came to The Relatives because she was hungry, and a friend told her she could get a hot meal there. It wasn't until Raydiante began visiting regularly that she realized the full extent of what The Relatives offers to young people experiencing crisis.

Gigi was Raydiante's first Case Manager. Raydiante credits Gigi with building her up and encouraging her to believe in herself. The Relatives helped Raydiante find and cover the cost of a residential rehabilitation center. The combination of stable housing and a growing support system at The Relatives, including onsite mental health counseling, helped Raydiante maintain her sobriety and begin realizing she deserved happiness and stability. Yvette & Gigi — Raydiante's Case Managers

Raydiante began working with Yvette, a Relatives Case Manager, who encouraged her to pursue her long-term goals. Yvette introduced Raydiante to Steve, a volunteer driving instructor, who helped Raydiante study for and eventually pass her driving test. Raydiante also worked with Katie, The Relatives Employment Readiness Specialist, to find and maintain employment.

Today, Raydiante feels she is moving up in the world. Her mental health is stable, and she believes things are not only getting better, but could stay that way.

"I'm not where I want to be, yet, but I'm where I'm supposed to be. I feel more confident and mature. I'm still working on my self-esteem, but I'm a long way from the scared person who came to Charlotte four years ago trying to get clean." - *Raydiante*

Your support helps ensure The Relatives has the caring staff and capacity to help guide young people, like Raydiante, towards a safe, stable future. "The Relatives' staff gave me the parental guidance I needed but never really had when I was growing up." - Raydiante

> "The Relatives gave me resources and, most importantly, brought me into contact with people who genuinely care about me and have helped me grow." – *Raydiante*



Make more stories like Raydiante's possible.

Breakfast

Our 2024 Breakfast with The Relatives helped form an extended family for vulnerable youth and young adults experiencing crisis in our community. The Relatives is grateful for the growing family of generous sponsors, tireless volunteers, and gracious donors who made this event a success.

KOR



Thank you to everyone who was a part of this family celebration.

with

Champion Sponsor \$30,000



The Oliver Private Wealth Management Group

"The Oliver Private Wealth Management Group is unwavering in our belief that every youth and young adult deserves to feel safe, be accepted, and achieve stability. As a result, The Oliver Team has been unwavering in our support of The Relatives. For 8 consecutive years, The Oliver Team has been honored to serve as Breakfast with The Relatives' Champion Sponsor. Our continued investment in The Relatives is a testament to their 50-year history of keeping kids safe, families together, and preparing young people to be healthy, productive, engaged members of our community."

Guardian Sponsor





"QuikTrip shares the Relatives' mission to combat homelessness, making the Charlotte metropolitan community a safer, stronger place, and creating a more stable tomorrow. That's why QT has been proud to partner with The Relatives over the last 15 years. QuikTrip serves as The Relatives' lead Safe Place partner and supports the On Ramp Resource Center, where young people can gain access to employment opportunities and career development programs. This is the second year QuikTrip has had the honor to serve as a Guardian Sponsor of Breakfast with The Relatives."

Empowerment **Sponsors** \$15,000





Visionary Sponsor \$10,000



Role Model Sponsors

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Special thanks to The Giddy Goat Coffee Roasters, Kim Brattain Media, L&D Flowers of Elegance, and QuikTrip for their thoughtful in-kind support.



September 5, 2024



Family of Giving

The Relatives would like to thank our Family of Giving donors whose generous five-year commitment of at least \$1,000 annually fulfills the promise of sustained support for youth and young adults experiencing crisis.

Special thanks to these donors who joined our Family of Giving and to those who renewed or increased their commitment.

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\$50,000+

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\$25,000 to \$49,999

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The Relatives is grateful to the members of the 1974 Society who, through a planned estate gift, uphold the promise of relief, acceptance, and empowerment for the most vulnerable members of our community.

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The Relatives is grateful to the individuals, corporations, foundations, civic groups, and organizations for keeping the promise to our young people through their thoughtful financial support.

Thank you for your gifts made between October 1st, 2023 and September 30th, 2024.

\$100,000+

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Stephanie and Gary Starr Kristin Stellini Geno Stewart Nick Stewart Rebekah Stivers Mary Stokes Katie Susong Angela Tabb Allison Taylor The Horne Co. Partners, LLC Deborah Thomas Peter Thomopoulos Frances Thompson Terry Tiamd Lucy Toma Marissa and Ryan Traeger Anthony Trotto Shannon Tucker Kim Turner LynnErin and Scott Tyler United Healthcare United Methodist Foundation of Western NC Tanya Varanelli William Vibbert Worth Walker Jennifer Wallin Chelsea Washington Cicely Washington Elisha Washington Jewel Weaver Maria and Jason Weinstein

Kawann Short Charities

Martin Welton Patricia Wheeler Anne and Dillard Williams Fielding Williams LaToria Williams Elizabeth and Thomas Wilson Jeffrey Witek Demontae Woodard Louise and Richard Woods Andy Wright

Community Partners

Community Partners keep the promise to our young people through volunteer and in-kind support.

A Lotta Love-Charlotte Ally Bank Alston & Bird American Woodmark Corporation AmeriPrise Anuvia Prevention & **Recovery Center** Action Plus Ideas Aramark Arts+ Bank of America **Beatties Ford Vocational** Trade Center BNI CAPTRUST **CEO Works** Charlotte Area Transit System **Charlotte FC Charlotte Fellows** Charlotte Grill Company **Charlotte Knights** Charlotte Mecklenburg Dream Center Charlotte Mecklenburg Library Charlotte Mecklenburg Police Department (CMPD) Charlotte Montessori School Charlotte - Northeast SDA Church Chick Fil A Southend **CN Jenkins Memorial** Presbyterian Church

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Your Role in Fulfilling the Promise

You can help fulfill the promise of relief, acceptance, and empowerment for the most vulnerable members of our community.

THROUGH SERVICE

Provide a Meal

Everyone deserves access to healthy, nourishing meals. By promising to provide lunch at the On Ramp Resource Center or dinner at the Youth Crisis Center, you can help The Relatives meet the basic needs of the youth and young adults experiencing crisis.



Be a Relatives Connector

Fulfill the promise of an extended family for youth in crisis by inviting your friends, neighbors, and colleagues to learn more about The Relatives' work at an exclusive tour featuring truly inspiring stories of hope.





Volunteer

A dedicated promise of time, skills, or expertise helps ensure The Relatives can make a lasting impact on the young people served by The Relatives.



THROUGH FINANCIAL SUPPORT

Join the Family of Giving

By making a multi-year commitment to The Relatives, your generosity can help fulfill the promise of sustained support for youth and young adults experiencing crisis.



Be a Hope Builder

Help bring promises to life through a monthly, recurring gift to The Relatives.



Make a Non-Cash Gift

Stock, DAF, and QCD gifts are an impactful, tax-efficient way to help The Relatives keep our promise to young people in crisis.



Leave a Legacy with The 1974 Society

Leave a legacy of formed family and ensure all vulnerable youth and young adults in our community will know there are Relatives ready to love them, support them, and accept them exactly as they are by making a planned gift.



Your Engagement Directory

The Relatives staff members are here to help you fulfill your promise by realizing your philanthropic goals.

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