while preparing youth and young adults to be healthy, productive, engaged members of the community.

For 48 years, The Relatives has provided youth in crisis with:

- **Relief** in place of Despair
- **Acceptance** in place of Rejection
- **Empowerment** in place of Helplessness
From a church basement in Dilworth, The Relatives grew to become Mecklenburg County’s sole emergency shelter for youth ages 7-17. As the Dilworth Neighborhood has grown, The Relatives’ East Blvd. Youth Crisis Center has remained a safe place for runaway and homeless youth.

What started as a single room in the Children and Family Services Center, The Relatives’ On Ramp Resource Center grew to a two-story building in Uptown Charlotte serving young adults ages 16-24. The only resource center of its kind in our community, On Ramp offers young adults access to on-site counseling, GED tutoring, and assistance in finding stable employment and housing.

Over the past few years, unfortunately, we have seen the needs and hardships faced by our community’s young people rapidly increase. The Relatives has worked to ensure our organization’s growth could keep pace with the challenges faced by the youth and young adults we serve. In 2021, this growth began to take shape in the form of renovations to the Crisis Center and construction of a new On Ramp Resource Center.

The upgrades and renovations to the Youth Crisis Center allow the 100-year-old home to better accommodate the youth who find relief under its roof. The renovated kitchen provides more storage as well as larger, more modern appliances. New flooring, updated furniture, and a fresh coat of paint provide youth with a warm, welcoming place to work through the issues they’re facing.

Most transformational of all for our community’s youth, The Relatives began construction of a new 16,000 sq. ft. Resource Center. The new center, opening in spring 2022 and located on Freedom Drive, will allow The Relatives to provide three-times the number of youth and young adults we’re currently serving with relief, acceptance, and empowerment.

The growth detailed above and in the following pages shares one very important factor: You. Your generous support creates a solid foundation upon which youth and young adults in crisis can experience transformative growth.

We’re grateful you are a part of The Relatives family. Because when you’re a Relative, you give youth and young adults in crisis the opportunity to grow into healthy, productive, engaged members of the community.

Thank you for making this growth possible for the youth and young adults in our community!

With gratitude,

Trish Hobson
Executive Director

Shamba Sandy
Board Chair
I love this shelter because they help me eat, sleep, play, and go to school.

- JACOB (STAYED AT THE CRISIS CENTER)

As Mecklenburg County’s sole emergency shelter for children and adolescents, The Crisis Center provides a safe location for youth ages 7-17 who need a place of refuge. Whether they have run away from home, are homeless, or are in transition under the care of the Department of Social Services, the center offers youth a safe place to work on the issues they’re facing. Staff counselors work with youth and their families to ensure they move out of crisis and into a safe, stable environment.

In 2021:
- 150 youth in need of a safe place to stay found relief and stability at the Crisis Center.
- 84 youth facing crisis and feeling as though they had nowhere else to turn walked into the Crisis Center and received counseling.
- 94% of youth staying at the Crisis Center transitioned to a safe, stable environment which includes their family home, a family member, or the care of a licensed healthcare facility.

Whether they found safety and stability by staying at the Crisis Center, engaged in walk-in counseling, or called the crisis hotline, 2,674 youth found relief at the Crisis Center in 2021.

Offering young adults ages 16-24 access to GED tutoring, on-site mental health counseling, life skills workshops, and tailored case management as well as assistance finding employment and housing, The On Ramp Resource Center’s goal is to grow our young adults’ confidence in their ability to be independently successful. We build them up, nurture their ability to be part of healthy relationships, and help them recover – or discover – their purpose and value.

In 2021:
- 403 young adults dropped in for services at the On Ramp Resource Center, ranging from a meal and a change of clothes to life skills workshops, employment readiness aid, and on-site mental health counseling.
- 108 young adults enrolled in case management services, receiving tailored, one-on-one support to help them set goals, overcome obstacles, and transition to independent adulthood.
- 63 partnerships The Relatives maintained with local employers helping young adults grow their network of opportunities.
- 29 young adults enrolled in The Relatives’ incentive-based GED pilot program, while 22 volunteers signed up to provide one-on-one tutoring and support to young adults seeking their GEDs.

From basic needs such as food and shelter to counseling and one-on-one support, 511 young adults received assistance at the On Ramp Resource Center.
Utilizing a scattered-site approach, The Relatives’ Housing Program provides young adults, ages 18-24, who are homeless, at-risk of homelessness, aging out of foster care, or fleeing domestic violence with supported independent housing. Every resident of the Housing Program receives intensive case management giving them the necessary support to find or maintain employment, achieve their educational goals, or find affordable childcare ensuring they can maintain independence.

In 2021:
- 76 young adults were assisted through our housing program.
- 92% of young adults remained stably housed six months after initially receiving housing subsidy assistance.
- 75% of young adults did not return to homelessness within six months of discharge from our housing program.
- 21 young children were placed in safe homes because their parents received assistance through our housing program.

With The Relatives Housing Program, I was able to move into my own apartment and have some help towards my rent. It’s really been a stepping stone for me.

- KAYLA (HOUSING PROGRAM PARTICIPANT)

The Relatives gave me a safe place to stay when I needed help.

- MIA (STAYED AT THE CRISIS CENTER)

As the affordable housing crisis in our community continues to grow, so does The Relatives Housing Program. Over the past year the number of young adults placed in stable, independent housing grew by 85%.

TOTAL 2021 IMPACT

The Relatives is the designated Safe Place agency for Mecklenburg County. Safe Place is a network of local businesses, churches, schools, transportation services, and community locations that identify themselves as a place where youth in crisis can seek refuge and receive help. Any child or teen who is in crisis is immediately connected to the Crisis Center, creating a safety net for youth.

In 2021:
- 685+ Safe Place sites who partner with us in and around Mecklenburg County.
- 15 youth found help using a Safe Place partner.

In 2021:
- 1,150 young children were impacted through Safe Place outreach efforts including school presentations and community events.

TOTAL 2021 IMPACT

Truist Field, home of the Charlotte Knights, is the first arena in the country to become a designated Safe Place.
THE YOUTH ACTION BOARD

The Youth Action Board (YAB) was created in 2020 and is comprised of young adults who have experienced homelessness.

With help from The Relatives, YAB members are gaining valuable leadership skills and becoming youth advocates.

With help from the Youth Action Board, The Relatives is growing to best serve the ever-evolving needs of youth and young adults facing crisis.

“I’M REALLY GRATEFUL TO BE IN A POSITION TO PAY IT FORWARD. THE RELATIVES HELPED ME WHEN I HAD NOWHERE ELSE TO TURN AND WAS STRUGGLING WITH MULTIPLE ISSUES. BEING A PART OF THE YOUTH ACTION BOARD MEANS I CAN GIVE A VOICE TO YOUNG ADULTS IN CRISIS WHO NEED HELP JUST LIKE I DID.”
- Youth Action Board Member and Relatives Participant

“I’M JUST IN A BETTER SPACE AND IT’S SOLELY BECAUSE OF THE RELATIVES. IF YOU DON’T HAVE TO WORRY ABOUT WHERE YOU’RE GOING TO LAY YOUR HEAD, SO MUCH OTHER STUFF CAN FOLLOW.”
- Youth Action Board Member and Relatives Participant

“I AM A YOUTH ACTION BOARD MEMBER BECAUSE I THINK EVERY YOUTH DESERVES TO BE HELPED AND REPRESENTED, NO MATTER WHAT THEY’VE BEEN THROUGH.”
- Youth Action Board Member and Relatives Participant
<table>
<thead>
<tr>
<th>Nationally¹</th>
<th>At The Relatives”²</th>
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<tbody>
<tr>
<td><strong>YOUTH WITH ANNUAL INCOMES LESS THAN $24K HAVE A 162% HIGHER RISK OF HOMELESSNESS</strong></td>
<td><strong>The On Ramp Resource Center</strong> targets young adults who are at or below 200% of the federal poverty level and are disconnected from the community. <strong>Over 35% of young adults</strong> seeking services at On Ramp are homeless.</td>
</tr>
<tr>
<td><strong>BLACK/AFRICAN-AMERICAN YOUTH HAVE AN 83% HIGHER RISK OF HOMELESSNESS</strong></td>
<td><strong>81% of On Ramp Resource Center participants</strong> identify as African-American. <strong>76% of youth</strong> were housed within 45 days of completing their housing intake at The Relatives. Community-wide standard is over 200 days.</td>
</tr>
<tr>
<td><strong>LGBTQ+ YOUTH HAVE A 120% HIGHER RISK OF HOMELESSNESS</strong></td>
<td><strong>The Relatives’ doors are always open</strong> to any young adult in crisis, regardless of their sexual orientation, gender identity, or expression. Partnerships with Time Out Youth and RAIN help The Relatives provide a continuum of care for LGBTQ+ youth. <strong>92% of youth</strong> did not return to the street or shelters within 12 months of receiving housing subsidy.</td>
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<td><strong>PARENTING YOUTH HAVE A 200% HIGHER RISK OF HOMELESSNESS</strong></td>
<td><strong>30% of housing program</strong> participants are parenting youth. <strong>6 months</strong> after receiving housing assistance, <strong>71%</strong> remained stably housed.</td>
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<tr>
<td><strong>80% OF RUNAWAY AND HOMELESS GIRLS REPORT HAVING BEEN SEXUALLY AND/OR PHYSICALLY ABUSED”</strong>***</td>
<td><strong>99% of youth</strong> receiving residential services at The Relatives Youth Crisis Center report feeling safe while their crises are addressed.</td>
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</table>

**45,500 YOUNG PEOPLE**, ages 16-24, in Charlotte-Mecklenburg are considered disconnected. They lack education, employment, and the support systems necessary to become stable, independent adults.”***


---

| HELPING UNHOUSED YOUTH IN CHARLOTTE |

Every day in our community, youth and young adults run away or become homeless. The Relatives offers a safe place where this often-hidden population can access preventative services.

“If we intervene while people are young, their potential to reach greatness is better.”

- DAJHUN MACK

- The Relatives.org
YOUR SUPPORT IN ACTION

$1,000
CAN PROVIDE TWO SUMMER ENRICHMENT PROGRAMS FOR YOUTH STAYING AT THE CRISIS CENTER.

$2,500
CAN PROVIDE 25 KIDS WITH UNLIMITED CATS BUS PASSES FOR ONE YEAR, REMOVING BARRIERS TO EMPLOYMENT OPPORTUNITIES.

$5,000
CAN PROVIDE OVER 50 HOURS OF ON-SITE MENTAL HEALTH COUNSELING FOR YOUNG ADULTS STRUGGLING THROUGH TRAUMA AT THE ON RAMP RESOURCE CENTER.

$10,000
CAN PROVIDE 75 HOMELESS AND RUNAWAY YOUTH WITH SHELTER, MEALS AND SUPPORT AT THE EAST BLVD. CRISIS CENTER.

2020-2021
Financial Overview

We are so grateful to our donors, both individual and corporate, volunteers and community partners whose generosity provides relief, acceptance, and empowerment to youth in crisis.

REVENUE, GAINS, LOSSES, & OTHER SUPPORT

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<td>Our Generous Donors</td>
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<td>Investment Income</td>
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<td>Paycheck Protection Program Loan Forgiveness</td>
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<td>Other Income</td>
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<td><strong>TOTAL</strong></td>
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EXPENSES

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<td><strong>TOTAL</strong></td>
<td><strong>$2,943,779</strong></td>
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NET SURPLUS / (DEFICIT) $522,926
WE HOPE YOU WILL CONTINUE TO GROW WITH US THROUGH YOUR TIME, TALENT, AND TREASURE.

VOLUNTEER
While COVID-19 continues to impact many of our on-site volunteer activities, there are still opportunities available to help and nourish our youth. To learn more about how individuals, groups, and businesses can be Relatives, visit therelatives.org/make-a-difference/volunteer.

DONATE SUPPLIES
You can be a Relative to youth in crisis by supplying our Crisis Center and On Ramp Resource Center with the daily essentials they rely on. For a running list of our high-priority items and day-to-day necessities, visit therelatives.org/make-a-difference/needs-list.

GIVE
When you support The Relatives with an individual gift, a multi-year pledge, or a corporate sponsorship, you are expanding the horizons of youth and young adults in crisis. Your financial support helps youth and young adults achieve safety, stability, and independence. To make a gift, visit therelatives.org/donate.

BECOME A HOPE BUILDER
A monthly, recurring gift can provide continuous care, support, and encouragement to youth in crisis. To become a Hope Builder, visit therelatives.org/monthly-giving.
Thank you to the donors who joined, renewed, or increased their Family of Giving commitment. They have ensured The Relatives can continue growing to meet the needs of youth and young adults in crisis by committing to a five-year pledge of at least $1,000 each year.

We are so grateful for your support!

Our New Family Of Giving Donors

Tom Barnhardt  
Debbie and Glenn Brinckman  
Brannon and JD Brooks  
Kathleen Chae and Thom Oropeza  
Wes Clark  
Jordan and Walker Collier  
Christy Cooley  
Geoffrey and Sarah Curme  
Lisa and Brian Ellsworth  
Lindsay and Patrick Gildea  
Rai and Lewis Glover  
Ryan Goldsberry  
Nicole and Kristoff Goson  
Brie and Nate Gray  
Shannon and Brian Joseph  
Meghan and Adam Jupiter  
Robert Keuten  
Deanna and David Knight  
Laurie and John Lamb  
Ellie and Al Lindemann  
Bill Marks

Anna and Wes Martin  
Beth and Wayne McKenzie  
Rob Messing  
Heather and Robert Muckenfuss  
Patrice and Ted Northrup  
Brooks and Dan Oxenham  
Susie and John Papadopoulos  
Sally and Geoff Probst  
Jennifer and Craig Remsen  
Brenda and Robert Reuter  
Wendy and Jason Schmidly  
Becca and Jeremy Schmitt  
Jeff Sheehan  
Meredith and Bob Sherrill  
Jessica and Taylor Stanfield  
Lane Stewart  
Lisi and Bill Szymczyk  
Theresa Viera  
Heidi Weilbach  
April and Thomas Whitlock  
Velva and Tom Woollen
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We were thrilled to welcome new family members and old friends to our first in-person Breakfast With The Relatives in 2 years! Our 2021 event was a huge success and we’re deeply grateful to our generous sponsors, leadership volunteers, and those donors who joined our Family of Giving.

Special thanks to THE COLLECTOR’S ROOM BY BEAU MONDE, ROOTS CATERING, AND L&D FLOWERS OF ELEGANCE FOR HELPING CREATE A MEMORABLE EVENT.
“Global Plasma Solutions is dedicated to ensuring the next generation have the resources they need to thrive as independent adults. For over 45 years, The Relatives has helped youth move beyond crisis. Global Plasma Solutions is proud to be part of The Relatives family and part of the solution to the issues facing youth and young adults in our community.”

- Kevin Boyle, Vice President of Products and Marketing at Global Plasma Solutions

“The Oliver Team believes the youth of our community—regardless of background or income level—deserve the opportunity to create a bright future for themselves. We are proud to support The Relatives as they work to provide at-risk youth with the tools necessary to find safety and achieve stability. Everyone benefits when the most vulnerable members of our community feel cared for and supported.”

- Bill Oliver and The Oliver Team
Thank you to all of our Corporate, Foundation, and Organization supporters. Through employee matches, grants, and sponsorships, you have helped our family grow stronger.

### Corporate, Foundation, and Organization Support

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<th>Category</th>
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<td>$20,000 to $49,999</td>
<td>Ally Charitable Foundation, Atrium Health Foundation, Central Piedmont Community College, The Charlotte Mecklenburg Community Foundation, Global Plasma Solutions, QuikTrip Corporation, The Lucille P. and Edward C. Giles Foundation, The Oliver Private Wealth Management Group</td>
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<td>$10,000 to $19,999</td>
<td>Alston &amp; Bird, LLP, Barnhill Family Foundation, Christ Church Charlotte, Eager to Motivate Fitness, Elevation Church Matthews, Haggerty Family Foundation, Herschel H. &amp; Cornelia N. Everett Foundation, KPB Corporation, Myers Park United Methodist Church, Sharonview Federal Credit Union, Speedway Children's Charities, Stratham Capital Advisors Inc., The Charlotte Woman's Club, The Mary E. Carnrick Foundation, TTI Floor Care</td>
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<td>$1 to $999</td>
<td>#valiente.co, Air Force JROTC Unit NC-053 at West Mecklenburg High School, Alston &amp; Bird LLP - P.O. Box 32861, Bardo, Baring, Best Impressions Caterers, Bottle Cap Group, Brazwells South End, LLC, Campbell &amp; Associates, Carmel Park Partners, LLC, Carolina Cardinals Optimist Club, Charlotte Sisters Organizing Services, Church of Jesus Christ of LDS, Concord Properties, Davidson Wine Co., Finish Line Supply, Inc., First Baptist Church, First Citizens Bank, Genesis Building Company, Inc., Giving Tree Realty, Good Shepherd Presbyterian Church, Hawthorne Lane United Methodist Church, Hunstad Kortes Bharti Cosmetic Surgery, Jolly Good Sleep LLC, Jones Lang Lasalle, Jordan Family Fund, Kimpton Tryon Park Hotel, KnappCreative Coaching, L&amp;D Flowers of Elegance, Lifting Youth Together, LPL Young Professionals ERG, Microsoft Giving Campaign, Micuna, LLC, Ms. Crowther &amp; Ms. M’s PDS Kindergarten Class, NP Carnegie Office Holdings LLC, OneDigital, Piper Sandler Companies, Raymond James Charlotte Branch, Raytheon Technologies, Redesign ML37, Splunk, St. John’s Baptist Church, St. Patrick’s Catholic School, St. Stephen United Methodist Church, Synchryn Financial, The Hartford, The Mint Museum, The WashRoom Laundry Service, TIAA-CREF Community Relations/Employee Giving, Tunisia’s Rae Lounge LLC, United Methodist Women, United Way of Massachusetts Bay and Merrimack Valley, Vanguard Matching Gift Program, Youth Network Endowment Fund</td>
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Thank you to the following donors who made our dream of a new On Ramp Resource Center a reality.

New On Ramp Resource Center Capital Campaign

Individual Donors

The thoughtful support provided by our donors gives relief, acceptance, and empowerment to youth and young adults in crisis. We are truly grateful for the generosity of all our individual donors. Thank you specifically for your gifts made between October 1, 2020, and September 30, 2021.

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Community Partners

The partnership and continued support provided by the organizations listed below is an integral part of our growth. The Relatives is truly grateful.

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TTI FloorCare
UNC Charlotte
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*Hope Builders: Hope Builders make a recurring, monthly gift to The Relatives. We are thankful for their continuous support and the stable foundation it provides for the youth we serve.
TTI FLOOR CARE

For more than five years, TTI Floor Care has been a close partner and friend to The Relatives through corporate sponsorships, in-kind, and volunteer support.

Their caring team provides meals to the Crisis Center and On Ramp locations on a bi-monthly basis.

Over the last year, they created snack packs for the young adults at On Ramp and donated gift cards as well as household items for Housing Program participants. The Relatives is grateful for TTI Floor Care’s support.