



2021 FAMILY REPORT



growing together

THE RELATIVES 2021 FAMILY REPORT • THE RELATIVES 2021 FAMILY REPORT • THE RELATIVES 2021 FAMILY REPORT



THE RELATIVES KEEPS KIDS SAFE AND FAMILIES TOGETHER

while preparing youth and young adults to be healthy, productive, engaged members of the community.

For 48 years, The
Relatives has provided
youth in crisis with:

Relief

in place of Despair

Acceptance

in place of Rejection

Empowerment

in place of Helplessness

THE STORY OF THE RELATIVES IS A STORY OF GROWTH. SINCE 1974, THE RELATIVES HAS GROWN TO MEET THE EVER-EVOLVING NEEDS OF YOUTH AND YOUNG ADULTS FACING CRISIS.

Letter From Leadership

From a church basement in Dilworth, The Relatives grew to become Mecklenburg County's sole emergency shelter for youth ages 7-17. As the Dilworth Neighborhood has grown, The Relatives' East Blvd. Youth Crisis Center has remained a safe place for runaway and homeless youth.

What started as a single room in the Children and Family Services Center, The Relatives' On Ramp Resource Center grew to a two-story building in Uptown Charlotte serving young adults ages 16-24. The only resource center of its kind in our community, On Ramp offers young adults access to on-site counseling, GED tutoring, and assistance in finding stable employment and housing.

Over the past few years, unfortunately, we have seen the needs and hardships faced by our community's young people rapidly increase. The Relatives has worked to ensure our organization's growth could keep pace with the challenges faced by the youth and young adults we serve. In 2021, this growth began to take shape in the form of renovations to the Crisis Center and construction of a new On Ramp Resource Center.

The upgrades and renovations to the Youth Crisis Center allow the 100-year-old home to better accommodate the youth who find relief under its roof. The renovated kitchen provides more storage as well as larger, more modern appliances. New flooring, updated furniture, and a fresh coat of paint provide youth with a warm, welcoming place to work through the issues they're facing.

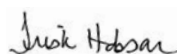
Most transformational of all for our community's youth, The Relatives began construction of a new 16,000 sq. ft. Resource Center. The new center, opening in spring 2022 and located on Freedom Drive, will allow The Relatives to provide three-times the number of youth and young adults we're currently serving with relief, acceptance, and empowerment.

The growth detailed above and in the following pages shares one very important factor: You. Your generous support creates a solid foundation upon which youth and young adults in crisis can experience transformative growth.

We're grateful you are a part of The Relatives family. Because when you're a Relative, you give youth and young adults in crisis the opportunity to grow into healthy, productive, engaged members of the community.

[Thank you for making this growth possible for the youth and young adults in our community!](#)

With gratitude,



Trish Hobson
Executive Director



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Youth Crisis Center

As Mecklenburg County's sole emergency shelter for children and adolescents, The Crisis Center provides a safe location for youth ages 7-17 who need a place of refuge. Whether they have run away from home, are homeless, or are in transition under the care of the Department of Social Services, the center offers youth a safe place to work on the issues they're facing. Staff counselors work with youth and their families to ensure they move out of crisis and into a safe, stable environment.

I love this shelter because they help me eat, sleep, play, and go to school.

- JACOB (STAYED AT THE CRISIS CENTER)

In 2021:

150 youth in need of a safe place to stay found relief and stability at the Crisis Center.

84 youth facing crisis and feeling as though they had nowhere else to turn walked into the Crisis Center and received counseling.

94% of youth staying at the Crisis Center transitioned to a safe, stable environment which includes their family home, a family member, or the care of a licensed healthcare facility.



On Ramp Resource Center

Offering young adults ages 16-24 access to GED tutoring, on-site mental health counseling, life skills workshops, and tailored case management as well as assistance finding employment and housing, The On Ramp Resource Center's goal is to grow our young adults' confidence in their ability to be independently successful. We build them up, nurture their ability to be part of healthy relationships, and help them recover – or discover – their purpose and value.

The Relatives is a welcoming organization devoted to helping people with a second chance and getting people back on their feet.

- TONY (ON RAMP PARTICIPANT)



In 2021:

403 young adults dropped in for services at the On Ramp Resource Center, ranging from a meal and a change of clothes to life skills workshops, employment readiness aid, and on-site mental health counseling.

108 young adults enrolled in case management services, receiving tailored, one-on-one support to help them set goals, overcome obstacles, and transition to independent adulthood.

63 partnerships The Relatives maintained with local employers helping young adults grow their network of opportunities.

29 young adults enrolled in The Relatives' incentive-based GED pilot program, while 22 volunteers signed up to provide one-on-one tutoring and support to young adults seeking their GEDs.

**TOTAL
2021
IMPACT**

Whether they found safety and stability by staying at the Crisis Center, engaged in walk-in counseling, or called the crisis hotline, **2,674** youth found relief at the Crisis Center in 2021.

**TOTAL
2021
IMPACT**

From basic needs such as food and shelter to counseling and one-on-one support, **511** young adults received assistance at the On Ramp Resource Center.



Housing Program

Utilizing a scattered-site approach, The Relatives' Housing Program provides young adults, ages 18-24, who are homeless, at-risk of homelessness, aging out of foster care, or fleeing domestic violence with supported independent housing. Every resident of the Housing Program receives intensive case management giving them the necessary support to find or maintain employment, achieve their educational goals, or find affordable childcare ensuring they can maintain independence.

With The Relatives Housing Program, I was able to move into my own apartment and have some help towards my rent. It's really been a stepping stone for me.

- KAYLA (HOUSING PROGRAM PARTICIPANT)

In 2021:

76 young adults were assisted through our housing program.

92% of young adults remained stably housed six months after initially receiving housing subsidy assistance.

75% of young adults did not return to homelessness within six months of discharge from our housing program.

21 young children were placed in safe homes because their parents received assistance through our housing program.



Safe Place

The Relatives is the designated Safe Place agency for Mecklenburg County. Safe Place is a network of local businesses, churches, schools, transportation services, and community locations that identify themselves as a place where youth in crisis can seek refuge and receive help. Any child or teen who is in crisis is immediately connected to the Crisis Center, creating a safety net for youth.

In 2021:

685+ Safe Place sites who partner with us in and around Mecklenburg County.

15 youth found help using a Safe Place partner.

The Relatives gave me a safe place to stay when I needed help.

- MIA (STAYED AT THE CRISIS CENTER)



Truist Field, home of the Charlotte Knights, is the first arena in the country to become a designated Safe Place.

**TOTAL
2021
IMPACT**

As the affordable housing crisis in our community continues to grow, so does The Relatives Housing Program. Over the past year the number of young adults placed in stable, independent housing grew by **85%**.

**TOTAL
2021
IMPACT**

1,150 young children were impacted through Safe Place outreach efforts including school presentations and community events.

THE YOUTH ACTION BOARD

The Youth Action Board (YAB) was created in 2020 and is comprised of young adults who have experienced homelessness.

With help from The Relatives, YAB members are gaining valuable leadership skills and becoming youth advocates.

With help from the Youth Action Board, The Relatives is growing to best serve the ever-evolving needs of youth and young adults facing crisis.



"I'M REALLY GRATEFUL TO BE IN A POSITION TO PAY IT FORWARD. THE RELATIVES HELPED ME WHEN I HAD NOWHERE ELSE TO TURN AND WAS STRUGGLING WITH MULTIPLE ISSUES. BEING A PART OF THE YOUTH ACTION BOARD MEANS I CAN GIVE A VOICE TO YOUNG ADULTS IN CRISIS WHO NEED HELP JUST LIKE I DID."

- Youth Action Board Member and Relatives Participant



"I'M JUST IN A BETTER SPACE AND IT'S SOLELY BECAUSE OF THE RELATIVES. IF YOU DON'T HAVE TO WORRY ABOUT WHERE YOU'RE GOING TO LAY YOUR HEAD, SO MUCH OTHER STUFF CAN FOLLOW."

- Youth Action Board Member and Relatives Participant



"I AM A YOUTH ACTION BOARD MEMBER BECAUSE I THINK EVERY YOUTH DESERVES TO BE HELPED AND REPRESENTED, NO MATTER WHAT THEY'VE BEEN THROUGH."

- Youth Action Board Member and Relatives Participant



HELPING UNHOUSED YOUTH IN CHARLOTTE

Every day in our community, youth and young adults run away or become homeless. The Relatives offers a safe place where this often-hidden population can access preventative services.

"If we intervene while people are young, their potential to reach greatness is better."

- DAJHUN MACK

Nationally*	At The Relatives**
YOUTH WITH ANNUAL INCOMES LESS THAN \$24K HAVE A 162% HIGHER RISK OF HOMELESSNESS	The On Ramp Resource Center targets young adults who are at or below 200% of the federal poverty level and are disconnected from the community. Over 35% of young adults seeking services at On Ramp are homeless.
BLACK/AFRICAN-AMERICAN YOUTH HAVE AN 83% HIGHER RISK OF HOMELESSNESS	81% of On Ramp Resource Center participants identify as African-American. 76% of youth were housed within 45 days of completing their housing intake at The Relatives. Community-wide standard is over 200 days.
LGBTQ+ YOUTH HAVE A 120% HIGHER RISK OF HOMELESSNESS	The Relatives' doors are always open to any young adult in crisis, regardless of their sexual orientation, gender identity, or expression. Partnerships with Time Out Youth and RAIN help The Relatives provide a continuum of care for LGBTQ+ youth. 92% of youth did not return to the street or shelters within 12 months of receiving housing subsidy.
PARENTING YOUTH HAVE A 200% HIGHER RISK OF HOMELESSNESS	30% of housing program participants are parenting youth. 6 months after receiving housing assistance, 71% remained stably housed.
80% OF RUNAWAY AND HOMELESS GIRLS REPORT HAVING BEEN SEXUALLY AND/OR PHYSICALLY ABUSED****	99% of youth receiving residential services at The Relatives Youth Crisis Center report feeling safe while their crises are addressed.

45,500 YOUNG PEOPLE, ages 16-24, in Charlotte-Mecklenburg are considered disconnected. They lack education, employment, and the support systems necessary to become stable, independent adults.***

*Chapin Hall Voices of Youth Count **The Relatives 2021 Outcomes ***Leading On Opportunity Task Force ****National Runaway Safeline

YOUR SUPPORT IN ACTION

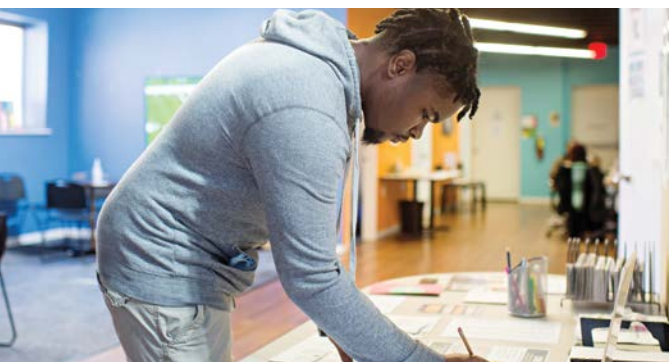
\$1,000

CAN PROVIDE **TWO SUMMER ENRICHMENT PROGRAMS** FOR YOUTH STAYING AT THE CRISIS CENTER.



\$2,500

CAN PROVIDE **25 KIDS** WITH UNLIMITED CATS BUS PASSES FOR ONE YEAR, REMOVING BARRIERS TO EMPLOYMENT OPPORTUNITIES.



\$5,000

CAN PROVIDE OVER **50 HOURS** OF ON-SITE MENTAL HEALTH COUNSELING FOR YOUNG ADULTS STRUGGLING THROUGH TRAUMA AT THE ON RAMP RESOURCE CENTER.



\$10,000

CAN PROVIDE **75 HOMELESS AND RUNAWAY YOUTH** WITH SHELTER, MEALS AND SUPPORT AT THE EAST BLVD. CRISIS CENTER.



2020-2021 Financial Overview

We are so grateful to our donors, both individual and corporate, volunteers and community partners whose generosity provides relief, acceptance, and empowerment to youth in crisis.

REVENUE, GAINS, LOSSES, & OTHER SUPPORT

Government Grants	\$ 1,413,862
Our Generous Donors	\$ 1,716,488
Investment Income	\$ 612
Paycheck Protection Program Loan Forgiveness	\$ 296,762
Other Income	\$ 38,981
TOTAL	\$ 3,466,705

EXPENSES

Program Services	\$ 2,180,937
General & Administrative	\$ 179,935
Advancement	\$ 540,727
Depreciation	\$ 42,180
TOTAL	\$ 2,943,779
NET SURPLUS / (DEFICIT)	\$ 522,926



WE HOPE YOU WILL CONTINUE TO
GROW WITH US THROUGH YOUR
TIME, TALENT, AND TREASURE.

your partnership *changes lives*



VOLUNTEER

While COVID-19 continues to impact many of our on-site volunteer activities, there are still opportunities available to help and nourish our youth. To learn more about how individuals, groups, and businesses can be Relatives, visit therelatives.org/make-a-difference/volunteer.



DONATE SUPPLIES

You can be a Relative to youth in crisis by supplying our Crisis Center and On Ramp Resource Center with the daily essentials they rely on. For a running list of our high-priority items and day-to-day necessities, visit therelatives.org/make-a-difference/needs-list.



GIVE

When you support The Relatives with an individual gift, a multi-year pledge, or a corporate sponsorship, you are expanding the horizons of youth and young adults in crisis. Your financial support helps youth and young adults achieve safety, stability, and independence. To make a gift, visit therelatives.org/donate.



BECOME A HOPE BUILDER

A monthly, recurring gift can provide continuous care, support, and encouragement to youth in crisis. To become a Hope Builder, visit therelatives.org/monthly-giving.



FAMILY OF GIVING

Thank you to the donors who joined, renewed, or increased their Family of Giving commitment. They have ensured The Relatives can continue growing to meet the needs of youth and young adults in crisis by committing to a five-year pledge of at least \$1,000 each year.

We are so grateful for your support!

Our New Family Of Giving Donors

Tom Barnhardt
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CIRCLE OF LIFE

\$50,000+ commitment

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\$25,000 to \$49,999 commitment

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Jackie and Mike Wells
Leslie and Mitchell Wickham
Nancie and Ed Williams
Lisa and Steve Zaytoun



ANNUAL DONOR BREAKFAST

We were thrilled to welcome new family members and old friends to our first in-person Breakfast With The Relatives in 2 years! Our 2021 event was a huge success and we're deeply grateful to our generous sponsors, leadership volunteers, and those donors who joined our Family of Giving.

Special thanks to

THE COLLECTOR'S ROOM BY BEAU MONDE, ROOTS CATERING, AND L&D FLOWERS OF ELEGANCE FOR HELPING CREATE A MEMORABLE EVENT.



MATCHING GIFT SPONSOR

\$25,000



GUARDIAN SPONSOR

\$20,000



“**Global Plasma Solutions** is dedicated to ensuring the next generation have the resources they need to thrive as independent adults. For over 45 years, The Relatives has helped youth move beyond crisis. Global Plasma Solutions is proud to be part of The Relatives family and part of the solution to the issues facing youth and young adults in our community.”

- Kevin Boyle, Vice President of Products and Marketing at Global Plasma Solutions

ROLE MODEL SPONSORS

\$5,000

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SharonView Federal Credit Union
Spectrum
Steelfab
WGM Design

CHAMPION SPONSOR

\$25,000



The Oliver
Private Wealth Management Group

“**The Oliver Team** believes the youth of our community—regardless of background or income level—deserve the opportunity to create a bright future for themselves. We are proud to support The Relatives as they work to provide at-risk youth with the tools necessary to find safety and achieve stability. Everyone benefits when the most vulnerable members of our community feel cared for and supported.”

- Bill Oliver and The Oliver Team

VISIONARY SPONSORS

\$10,000



LENNAR



MENTOR SPONSORS

\$2,500

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Corporate, Foundation, and Organization Support

Thank you to all of our Corporate, Foundation, and Organization supporters. Through employee matches, grants, and sponsorships, you have helped our family grow stronger.

\$100,000+

The LendingTree Foundation
The Merancas Foundation
United Way of Central Carolinas, Inc.

\$50,000 to \$99,999

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\$20,000 to \$49,999

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\$1,000 to \$4,999

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\$1 to \$999

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Vanguard Matching Gift Program
Youth Network Endowment Fund

New On Ramp Resource Center Capital Campaign

Thank you to the following donors who made our dream of a new On Ramp Resource Center a reality.

Dru Dougherty and Rick Abrams	Mimi and Jeff Kane
Ernest Alexander	Sarah and John Charles Kernodle
Ally Charitable Foundation	Shannon and Nick Kooyman
Mary Lou and Jim Babb	Tom Korona
Margaret and Smoky Bissell	Ellie and Al Lindemann
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City of Charlotte	Sally and Bob Miller
Laura and Bill Clark	Teresa and Louis Moore
Coca-Cola Consolidated	Lajay Myrick
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Helen and Ben Collins	Emily and Bill Oliver
Linda Couch	Karen and Brandon Perry
Pam and Bill Crowder	Paula and Chris Pink
Lisa and Rhyne Davis	Anne and Walker Poole
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relatives spotlight

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Their caring team provides meals to the Crisis Center and On Ramp locations on a bi-monthly basis.

Over the last year, they created snack packs for the young adults at On Ramp and donated gift cards as well as household items for Housing Program participants. The Relatives is grateful for TTI Floor Care's support.





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